

Care That Comes From the Heart – One Call Could Change Everything



Right at Home Grantham & Newark: Sharing Love, One 'Last Rolo' at a Time

At Right at Home Grantham and Newark, we believe that *real care is shown in the little moments* – the thoughtful gestures, the unexpected smiles, and the feeling of being truly valued. This

February, our team proved that beautifully as we proudly completed our third year running of our much-loved Valentine's tradition: hand-delivering a "My Last Rolo" Valentines treat and a heartfelt card to every one of our 50+ clients across Grantham, Newark, and the surrounding rural villages.

This project, organised each year by our dedicated Registered Manager Billie Crofts, has become a symbol of what we stand for. With a committed team of 20 wonderful carers, we set out once again to bring a touch of joy, surprise, and warmth to the people we support every day. And what a day it was.

A Team Effort Filled With Love

Our carers travelled through villages and country lanes, knocking on doors with a smile, offering not just a small chocolate treat, but a moment of connection. It was a full team effort from start to finish



– packing the gifts, planning the routes, coordinating schedules, and making sure each client received a personal visit.

And the response? Pure happiness.

Some clients laughed at the nostalgia of the "last Rolo" sentiment, others teared up at the thoughtfulness, and many simply held the card close, grateful to be remembered in such a personal way. It's amazing how a tiny gesture can leave a big emotional imprint.

This Is What Real Care Looks Like

For us, these gestures aren't extras – they're part of who we are.

At Right at Home Grantham and Newark, being person-centred isn't just a phrase; it's the foundation of every decision we make.

We pride ourselves on being *more than just a homecare*

provider. We're companions, supporters, encouragers, and sometimes even the highlight of someone's day. Our clients invite us into their homes and into their lives – and in return, we bring not only professionalism and reliability, but genuine warmth, compassion, and presence.

The "Last Rolo" Valentine's tradition represents that perfectly:

- Small act.
- Big meaning.
- Real care.

If you, a loved one, or a friend are looking for a caring, reliable, truly person-centred homecare company – **we're only one phone call away.**

Whether you need:

- Personal care
- Companionship
- Medication support
- Housekeeping

Or simply a trustworthy presence in the home

Right at Home Grantham and Newark is here to help, with a team who genuinely care.

Let us bring comfort, dignity, and joy into your home – just as we do for our community every day.



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